



NAAP Webinar FAQ

Can I get a certificate if I am NOT a NAAP member?

No, on-demand webinars are a member only area [Join NAAP](#) for this great benefit. NAAP does provide monthly LIVE webinars that are open to all professionals and do provide a certificate of attendance. Registering and joining live is required.

How long are the on-demand webinars?

Webinars are one (1) hour in length each.

Do you offer any other options for virtual learning?

Yes, view upcoming NAAP workshops [here](#)

NAAP also has additional training and courses available for an additional cost you can find a course listing [here](#)

Are NAAP webinars pre-approved?

All sessions are pre-approved by NCCAP and NCCDP and may be applied to their certification. If you are requiring CEUs for other certification bodies, we encourage you to confer with their requirements.

What happens if I fail the webinar quiz?

You are able to re-review the course and re-submit your quiz as many times as needed.

What if I need to leave my desk after I've started a webinar?

No need to worry, you can pause it and return to resume your session when you are free.

What if I lose my certificate?

Your course listing, time length for each course, quiz scores and your certificate can be found in your user dashboard located at the bottom of your on-demand education page.